

## Postage & Shipping Options

For shipping within Australia we use Australia Post for our Standard Shipping Service and Australian Air Express (StarTrack) for our ASAP and Off Peak Services. We recommend the Off Peak Service to be used for oversized and overweight items such as mounted prints and heavy album orders.

For our local clients, a Day Courier Service may be organised if it is more convenient. Please contact us for a quote and to arrange this service.

In the event you are not available to take delivery of your package we request the courier to leave your package if you are not available at the time of delivery. Please inform us if this is something you do not wish to do.

\* Shipping times below are given as a guide and are in addition to printing or other service times.

\* If there are any changes to your shipping details it is your responsibility as the client to contact us via email (info@theedgephoto.com.au) to notify us of these changes ahead of delivery. If you have not notified us with adequate time and your order has been shipped you will be charged for the redirected service.

### SHIP POST - Please allow 3 to 10 work days for shipping depending on location

SHIP POST is free for all photographic print orders over \$100 and is \$10 for orders under \$100 (this does not include oversized/overweight items or White House Collection orders).

A surcharge may apply for oversized/overweight items (prints larger than 20" x 24" or heavier than 5kg). Please call for a quote if your order/item may fall in this bracket).

### SHIP ASAP

SHIP ASAP is available to all clients and based on cubic measurement and location.

**Victoria & Interstate ASAP Service** (2-5 days): \$18 for items up to 5kg Cubed

\*Any ASAP order shipped to a PO Box will incur a \$9.50 surcharge.

\*If you require an order to be shipped ASAP and it is over 5kg (Cubed), there will be a surcharge for additional weight (this includes mounted items and large Albums).

### Off Peak Shipping

The Off Peak Service is recommended for ALL mounted items and we recommend paying additional for interstate packaging.

**Victoria & Interstate Off Peak Service** (3-7 days) – please call for a quote

\*Any Off Peak order shipped to a PO Box will incur a \$9.50 surcharge.

### Interstate Packaging

Recommended for all mounted items and charged in addition to shipping:

Small (up to 11 x 14")	\$10
Medium (up to 20 x 24")	\$20
Large (up to 40 x 40")	\$30
Oversized	\$40

### White House Collection

SHIP POST is the standard shipping method for all White House Collection orders. Orders under \$100 will incur a \$10 shipping charge, while all orders over \$100 will be charged \$15.

SHIP ASAP is available for all White House Collection orders on request and will be charged at \$20.

We continue to strive to accommodate the needs of our clients with a service that best helps to maximise your business. Please feel free to contact us regarding any particular shipping requirements you may have or regular services you wish to set up for your studio.